Appendix 1: SUR Departmental risks - detailed report EXCLUDING COMPLETED ACTIONS for committee

Report Author: Faith Bowman **Generated on:** 15 August 2019



Rows are sorted by Risk Score

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
SUR SMT 001 A fall in property performance	Cause: Unexpected change or unknown impact of macroeconomic policy (global and local political and economic decisions, change in interest rate, exchange rate, taxation, etc.) Event: Business sentiment changes and U.K. / London becomes less attractive to investors / tenants. Impact: Business Plan objectives are not achieved with resultant negative impact on income, yields, voids and arrears.	Likelihood	12	The strategy is to maintain a diverse portfolio that reduces the impact of this risk. This includes: 1. Use (office, retail, industrial) 2. Location (City, Southwark, West End etc.) 3. Tenancies (Long term Headlease geared, FRI, directly managed) 4. Covenants (multinationals, SME) 5. Asset management (lease renewals, voids, arrears, etc) 6. Monitoring retail habits in change of building use This risk links to CR26 Brexit - particularly on the "impact of Brexit on City Corporation income streams" action, owned by the Chamberlain. Target risk score updated following Member feedback 30 Jul 2019	Impact	3	31-Mar- 2020	Constant

Nicholas Gill				

Action no	Action description			Latest Note Date	Due Date
SUR SMT 001c		SMT continues to closely monitor the position quarterly, including analysis of market reaction. This information is reported through to Property Investment Board regularly.	Nicholas Gill	30-Jul-2019	31-Mar- 2020
	Maintain a diverse mix of space, locations, and tenants to ensure the business has wide market appeal and is not reliant on particular business sector		Nicholas Gill	30-Jul-2019	31-Mar- 2020

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
SUR SMT 002 Insufficient budget to meet user and asset demand at Walbrook Wharf and Guildhall 10-Feb-2015 Peter Young	Cause Insufficient budget to meet user demand Event: Ineffective asset management Impact: Inability to maximise operational property / building performance	Likelihood	12	The principal mitigation actions are related to forecasting and monitoring the allocation of financial and human resources. In the medium term this risk is anticipated to reduce following the uplift in the budget for the Guildhall, and the movement of staff from Walbrook Wharf to Guildhall. However, as funding for some projects is contingent upon the Fundamental Review, it is considered prudent to retain the risk at its current scoring in the short term. 30 Jul 2019	Impact	4	31-Mar- 2020	Constant

Action no	Action description			Latest Note Date	Due Date
SUR SMT 002b		1 3	Peter Young	30-Jul-2019	31-Mar- 2020
SUR SMT 002c		1 1	Peter Young	30-Jul-2019	31-Oct- 2019
SUR SMT 002d	Asset information	Lack of structured information on buildings can lead to delays and additional professional fees. Initial exploration into opportunities into how this data could be brought into a single solution.		30-Jul-2019	31-Mar- 2020
SUR SMT 002e	Fundamental review of the Guildhall complex	A wholesale review of the North Wing and West Wing was presented as an option to Members for consideration as part of the fundamental review. This action to be progressed depending on feedback from Members in the autumn		30-Jul-2019	31-Dec- 2019

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	37	1
	Young	1
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Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & S	Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
Unable to meet the Carbon Decent Plan for 2026.	Cause: Lack of resources – people and funds across organisation to deliver energy efficiency projects Event: Failure to reach Carbon Descent Plan Targets (40% reduction in 2008 emissions by 2026) Effect: Environmental damage, failure to reduce expenditure, reputational damage, failure to achieve vision of the department, unable to meet ambition of the Corporate Plan.	Impact		Have 29% of target left. Vacant position for: • Energy Engineer • Energy PM Recently recruited: • Programme Manager • BMS engineer 15 Aug 2019	Impact	2	31-Mar- 2026	Constant

Action no	Action description	Latest Note		Latest Note Date	Due Date
SUR SMT 010a	Recruitment of remaining posts	Recruit Energy Engineer and Energy PM.	Peter Collinson	U	31-Oct- 2019
SUR SMT 010c			Peter Collinson	U	31-Mar- 2020

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
SUR SMT 005 Recruitment and retention of property professionals 17-Mar-2015 Paul Wilkinson	Cause: Uncompetitive pay structures within some professional grades, and work environment across the department. Event: Increasingly attractive remuneration and reward packages offered elsewhere externally, particularly in the private sector. Impact: Increased vacancies, objectives unachieved or delivered late, reduced customer satisfaction, less real estate activity, reduced employee wellbeing, demotivation of staff.	Likelihood	6	Within the CSD, it is proving challenging to recruit Chartered Surveyors, Chartered Engineers and Project Managers as the reward 'offer' (including pay) is lower than those being offered in the private sector at this moment in time. The ability to provide Market Forces Supplements (MFS) has now been approved, and letters have been sent to impacted individuals. Due to these letters being sent, the likelihood on this risk has reduced. This risk will be transferred to the groups risk register for monitoring. 07 Aug 2019	Impact	4	31-Mar- 2020	Decreasin g

Action no	Action description		Latest Note Date	Due Date
SUR SMT 005a	Assessment of CoL Reward and Earnings Package	Paul Wilkinson	30-Jul-2019	31-Mar- 2021
SUR SMT 005b				31-Mar- 2020

drawing together all this information and responses received. Corporately, the organisation is looking to run a 'pulse' survey in autumn 2019 to track changes.		

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Sco	Risk Update and date of update	Target Risk Rating & Score	Target Date	Current Risk score change indicator
	Cause: Historic informal relationship between departments in the management of risk (DBE & CSD), lack of resourcing in specialist department in order to provide adequate and timely information, causing non-provision of specialist information in a timely and comprehensive manner. Event: Risks associated with City Bridges and the river walls not accurately identified or efficiently managed, non-response to legal notifications. Impact: Increased likelihood of risks manifesting, legal action by legal bodies against the City, poor asset management and use of resources.	Impact	City Bridge Trust and Bridge House Estates are undertaking a governance review through an officer Task and Finish Group. The aspect of where risk ownership sits will be considered by this group in 2019. Due to report to Court by April 2020 will range of recommendations. A Service Agreement has been drafted by CSD, and DBE have provided a more detailed response. Feedback from CSD was provided to DBE in mid-July and further meetings are being arranged to decide the exact content and wording.		31-Mar- 2020	Constant

Action no	Action description			Latest Note Date	Due Date
SUR SMT 012a		happening previously. Next meeting has been booked for September, with the most recent	Nicholas Gill; Peter Young	U	30-Apr- 2020
SUR SMT 012b	_	A Service Agreement was initially drafted by CSD, and DBE and CSD have subsequently engaged in developing this document. Further meetings have been arranged to decide the final content and wording.			30-Jun- 2020